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Docket No. CISCO-1372

2157  
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S. 300d  
8/5/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively et al.  
SERIAL NO.: 09/410,511  
FILING DATE: September 30, 1999  
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND  
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER  
EXAMINER: Blair, Douglas B.  
ART UNIT: 2152

**CERTIFICATE OF MAILING**

I hereby certify that this paper is being deposited with the United States Postal Service as First Class  
Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, Washington, DC  
20231, on the date printed below:

Date: 7/23/02

Name: Diane Morse  
Diane Morse

BOX NON-FEE AMENDMENT  
COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

**TRANSMITTAL LETTER**

Enclosed for filing are the following documents:

1. Amendment.


It is believed that no fee is required for filing the above-referenced documents. In  
the event that any additional fee is required, including any fees required under 37 C.F.R.  
§1.136 for any necessary extension of time to make the filing of the attached documents

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timely, the Commissioner is hereby authorized to charge any fees, and credit any overpayments, to Deposit Account No. 50-1698. A duplicate of this page is enclosed.

Respectfully submitted,  
THELEN REID & PRIEST LLP

Dated: July 23, 2001

  
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